



The First MicroFinanceBank
اولین بانک قرضه های کوچک

**REQUEST FOR EXPRESSIONS OF INTEREST
(IMPLEMENTATION OF BIOMETRIC SOLUTION AND INTEGRATION WITH
CORE BANKING SYSTEM - FIRMS SELECTION)**

Country: Islamic Republic of Afghanistan

Assignment Title: Implementation of Biometric Solution and integration with Core Banking System

Duration of Assignment: 5 Months

Implementing Agency: The FirstMicroFinance Bank-Afghanistan

Contract Type: Lump Sum

Reference No: MISFA/AFP/CBF-43

Issuance Date: 12/06/20

1. Background

The First MicroFinance Bank, Afghanistan (FMFB-A) started operations in 2004 and is part of the Aga Khan Agency for Microfinance (AKAM), which has financial institutions operating in over 15 countries throughout the developing world. It is affiliated with the Aga Khan Development Network (AKDN), a group of nine development agencies working in health, education, culture and rural economic development primarily in Asia and Africa. FMFB-A provide credit and deposit products to a wide range of clients including micro, small and medium enterprises along with commercial banking, international and domestic remittance services. Credit activities of the Bank focus on micro enterprises, small businesses and the creation of productive sources of income and employment.

OBJECTIVE:

As part of financial support, the MISFA offered the Grant to FMFB-A for the Institutional Support including supply, installation, integration, implementation and operationalization of a suitable biometric solution, server and finger print devise for identification of customers. Further, the biometric system is required to be integrated with the Core Banking System. The priority objective of the institutional capacity building agenda is to enhance the efficiency and effectiveness of the Bank implementation of biometric solution.

SCOPE OF THE SERVICES:

Selected vendor will be required to facilitate FMFB-A to procure related hardware and software for biometric solution implementation at the branches of FMFB-A. Activities to be performed by the vendor shall include, but not limited to:

- i. Advise on the required hardware and software
- ii. Provide comprehensive solution work flow related to functioning of software
- iii. Enabling staff of the Bank to use the software by integrating it with the Core Banking system

Selected vendor shall be required to:

- i. Submit a work plan within 5 days of commencement of the assignment
- ii. Review and finalize the work plan based on the feedback from FMFB-A including time lines to undertake stakeholders' consultations
- iii. To develop the SOPs for the new software and hardware implementation
- iv. To deliver training and pilot biometric solution implementation at selected branches
- v. Submit a detailed work plan for Orientation of relevant staff on the new system

Submit draft and final report incorporating comments from stakeholders.

REPORTING:

FMFB-A forms a core committee of stakeholders for Biometric Implementation project with below activities:

- Oversee the project progress and status once in two weeks
- Identify gaps and delays of vendors for service delivery
- Follow up of the minutes and reports of the progress and challenges
- Analyzing the technical limitations and constraints if any during the project.
- Documenting all the relevant details and minutes of the meetings.

2. Short listing Criteria:

- At least 5 years of work experience in the areas.
 - ✓ Biometric devices and integrations
 - ✓ Customization and integration with Flexcube Core Banking System
 - ✓ Biometric Server Setup and hardware configurations both active and passive cluster in DR and PR
 - ✓ Experience with screen development and new function development
- Project management and project implementation in the financial sector.
- In-depth knowledge of the working procedures and practices of financial institutions especially Oracle FCUBS and all Flexcube modules.

- Expertise team in software development and specifically in core banking system integrations and customizations.
- Excellent technical capacities to ensure smooth and high-quality deliverables.
- Similar project experience is an advantage.
- Excellent Technical capacity in software development Life Cycle (SDLC).
- Project Manager with the knowledge of managing similar 1 project, with at least four years relevant experience in financial technology specially Oracle Financial Services and integration services and implementation.
- Experience of implementing best practices of project management principals.

3. Method of Selection

A firm will be selected through Selection Based on the Experience and Qualifications (CQS) method in accordance with the procurement guidelines for Selection and engagement of firm technical team under the World Bank procedure.

4. Submission of REOI

Expressions of interest must be delivered in a written form to the address below (in person, by mail, or by e-mail) by 20/December/2020 at 13:00 Hours. (Kabul Local Time).

Further information in respect to this REOI can be obtained at the address below by email or in person during office hours [08:00-16:00 Hours].

Muhib Kabiri

Procurement Manager- FMFB-A

The First Microfinance Bank, Afghanistan (FMFB-A) FMFB-A Head Office, Lane 8, KololaPushta Road, District 4, Kabul- Afghanistan

Phone Number: +93790008103

E-mail: muhib.kabiri@fmb.com.af

Web site: www.fmb.com.af